



JOB DESCRIPTION

POSITION TITLE:	Behavioral Health Consultant
LOCATION:	HOPE Clinic – Alief/West
REPORTS TO:	Behavioral Health Director
EDUCATION:	Licensed LMFT, LPC, LCSW, Psy.D. or Ph.D
WORK EXPERIENCE:	Minimum 2 year experience as a mental health therapist and current license to practice in Texas
SALARY RANGE:	Depends on Experience
FLSA STATUS:	Exempt
POSITION TYPE:	Full-time
LANGUAGE:	Bilingual (Spanish/Burmese/Chinese/Arabic/Vietnamese) Preferred

HOPE Clinic is an equal opportunity employer, dedicated to a policy of non-discrimination in employment on any basis including race, creed, color, age, sex, religion or national origin.

JOB SUMMARY:

As a member of a primary care team providing brief consulting visits to patients and their primary care providers The Behavioral Health Consultant (BHC) works directly with the medical team to provide direct patient services to those patients with Behavioral Health intervention needs when identified by the Primary Care Physician (PCP) during a primary care visit. The BHC will work with other members of the medical team to provide educational groups, such as motivational interviewing, to assist with patient compliance regarding such disorders as diabetes and obesity. BHC will also regularly provide brief follow-up services to those patients needing additional consult to achieve positive health outcomes

MAJOR DUTIES & RESPONSIBILITIES:

- Provide brief behavioral health consultations to individuals, couples, and/or family;
- Consult with PCPs to enhance understanding of the patient, provide decision support for treatment planning and assist in the implementation and monitoring of biopsychosocial treatment plans;
- Provide consultation to and coordinate care of patients with health center primary care staff;
- Identify, refer, and advocate for patients needing specialty behavioral health service, substance abuse referrals and other services as needed;
- Be immediately available to the health center staff during working hours in the event of a psychiatric emergency and in the event of any other kind of emergency;

- Close all charts within forty eight (48) hours by the end of the week; as required by contacted funding sources: including assessments, progress notes, and billing;
- Assist in provider training and education in integrated behavioral health-primary care model;
- Participate in behavioral health quality improvement activities;
- Participate in local behavior health trainings and conferences;
- Make appropriate referrals for patients, including psychiatric (within or outside of HOPE Clinic);
- Participate in case staffing and administrative meetings;
- Participate in clinical supervision, and seeks peer consultation as needed;
- Abide by HOPE Clinic's and Behavioral Health Department policies and procedures;
- Perform other duties as assigned to support HOPE Clinic's Vision, Mission, and Values.

QUALIFICATION REQUIREMENTS:

- Licensed LMFT, LPC, LCSW, Psy.D. or Ph.D;
- Current license to practice in Texas;
- Valid driver's license and reliable transportation;
- Abide by respective licensing board Code of Ethics.

EDUCATION and/or EXPERIENCE:

Licensed LMFT, LPC, LCSW, Psy.D. or Ph.D, with a minimum 2 year experience as a mental health therapist and current license to practice in Texas.

LANGUAGE SKILLS:

Bilingual (Vietnamese, Chinese, Arabic and/or Spanish with English) is preferred.

OTHER SKILLS and ABILITIES:

- Strong clinical and assessment skills, cultural competence, basic casework skills (referrals, advocacy);
- Competency in providing cognitive and behavioral interventions to children, adolescents and adults;
- Excellent interpersonal skills and ability to work collaboratively with primary care staff, patients and other behavioral health clinicians.
- Thorough knowledge of current versions of DSM and ICD.
- Excellent customer service skills.
- Excellent computer skills.

LEADERSHIP RESPONSIBILITIES:

No supervisory or direct people management responsibilities. May provide occasional work guidance, technical advice, and training staff.

WORK COMPLEXITY/INDEPENDENT JUDGEMENT:

Work tasks are complex, non-routine, non-structured and guided by established policies and procedures. Independent clinical judgment is required outside of making basic choice

in the selection and application of established methods. The job received frequent, ongoing supervision.

COMMUNICATION/INTERACTIONS:

Information sharing - gives and receives information such as options, technical direction, instructions and reporting results. Interactions are with patients, own supervisor, coworkers in own and other departments and the communities outside of HOPE Clinic.

IMPACT OF DECISIONS:

Follow rules and procedures. Decisions can greatly affect individual patients. Errors may not be readily detected so one must assess the situation carefully. If error is detected, immediate corrective action is needed.

PATIENT RELATIONSHIPS:

Follow through with patient inquiries, requests and complaints. Refer patients for more difficult and non-routine inquiries or requests to appropriate level for resolution.

AMERICANS WITH DISABILITIES SPECIFICATION:

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- While performing the duties of this job, the employee is regularly required to stand, sit, talk, hear, move about the day, use hands and fingers to operate a computer and telephone keyboard reach;
- Specific vision abilities required by this job include close vision requirements due to computer work;
- Light to moderate lifting (up to twenty pounds) is required;
- Ability to uphold the stress of assisting patients of diverse backgrounds;
- Regular, predictable attendance is required.

WORKING/ENVIRONMENTAL CONDITIONS:

Work is normally performed in a typical interior work environment which does not subject the employee to any hazardous or unpleasant elements. BHC must work in primary care area in close proximity to PCP. BHC will need to adapt to various work spaces –, ie. exam rooms.

HOPE Clinic is a drug-free and smoke-free workplace in compliance with federal guidelines.